

July 1, 2010

Mr. Christopher Dolan+
The Dolan Law Firm
1438 Market Street
San Francisco, CA 94102-6004

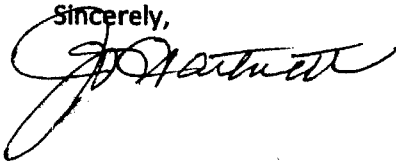
Dear Mr. Dolan:

After two years my case with your law firm representing me has settled and I am writing this letter of gratitude. Everyone of your staff was extremely pleasant to deal with and very efficient. Mr. Andrew Klimenko and Lorreta Ho could not have been kinder or more patient with me.

I now understand how personal injury cases are handled in this particular city and have Andrew to thank for that. He gave me complete understanding of what the process was and how long it would take and what would be reasonable as a settlement.

I just wanted to say "Thank You" to you and your great staff for accepting my case and teaching me so much.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Hartman". The signature is written in a cursive style with a large, looping initial "J".